**Hassan Bargous**

**+966563840357 |** [**hassan1423\_b@hotmail.com**](mailto:hassan1423_b@hotmail.com)

**CCIE VOICE ID# 37909**

**PROFILE**

I am a pragmatic, highly meticulous IT Professional who has the ability to work under pressure and in confidence with colleagues, superiors, and customers alike. I excel in all aspects of network administration, upgrades and support initiatives in large, multi-platform environments and have dedicated years to learning network routing protocols, server builds and Network management software installation and configuration. I am a Cisco Certification Network Associate (CCNA) and a Cisco Certified Voice Professional (CCVP) and I have gained extensive experience in CCIE.

I am good at analysing critical issues, challenges, and priorities, resolving them in an efficient and resourceful manner with good communication and experience. I enjoy leading and being part of successful and productive teams and thrive in challenging environments. I have 6 years experience providing support and maintenance for in advanced telecom as a Network (voice +Data) Administrator and feel I have cultivated the necessary skills to progress in my career.

I am dedicated, motivated, and continually striving to maintain develop new skills and take on new challenges.

**SKILLS AND EXPERTISE**

* Qualified CCNA and CCVP
* CCIE voice Expert
* Knowledge, Implement & Configure BPX
* Knowledge of VMware workstation
* Experienced CCTV , IP CCTV , DVR,NVR
* Panasonic , Samsung , Hikvision
* Knowledge of Call record system
* Experience working with Billing systems
* AVAY IP office 500 V2 ( analogue , digital , IP Telephony )
* Experience call manager versions and express
* understanding of voice LAN, Wan and vlan , STP and VTP protocols
* cisco Telepresence ( VCS conference)
* Completed 35 hours as PMI of PMP certification preparation training program

**CAREER HISTORY**

**AlHushan-group / HIS ( Hushan Integration System )**

**/ Pre-sales Data Solution ENG OCT2014-Present**

**Duties include: Saudi Arabia.Riyadh**

* **Active and passive solution ( Alcatel-Lucent , Nuxes passsive)**
* **Preparing and full study PFD and BOQ.**
* **Help Sales ENG team by Big Prestantion and Demo to present to the customers .**
* **Find the best design for lates Tecnology .**
* **Site Sury before to final Soltuion .**
* **Customer references : ministry of Health , Taif ,Qassim,Jouf Universities**

**Alfanar IT / Unified**

**Communication / Senior System Eng. SEP2013-Present**

**Duties include: Saudi Arabia.Riyadh**

* Install and deploy Micorsoft Lync 2013
* Install and configuration MOWE 25 site cisco data and voice and unity exrpess 8.6 ingration by remote sites
* Intall and configuration UC Over UCS and MCS server
* Install and deply configuration cisco IVR and UCCX 8.6 , survay script with write to SQL server Database
* Install and confuration cisco router 2911 and cisco switch 6500Seires and 2900seris in MODA
* Intall and upgrade and intgration call manager Version 10 in cisco UCS servers and cisco VCS telepresence with EX90 ,DX650 .

**Panasonic AEC Company / NCD Riyadh , KSA**

**Network COMM DPET/ telecom Eng Supervisor Jan 2010-2013**

**Duties include: Saudi Arabia.Riyadh**

* Training: weekly training to all of (AEC and Dealer’s sales & technical staff)
* Technical support: Onsite technical support for all (dealers, customers, & AEC team)
* Per-Sale: Prepare all supported documents and presentations needed to present it to big customers through AEC NED sales staff.
* Assisted in technical presentation for big projects (Presentation included comparison chart and Panasonic solution benefits).
* Sip Trunk installation For VoIP technology. The solution provided from STC to new Enterprise customers. (DID, DOD).
* Sip Trunk installation For VoIP technology. The solution provided from GO Tel to new Enterprise customers. (DID, DOD).
* Panasonic PBX with Cisco call manager integration.
* IVR Panasonic voice mail integration system
* SIP trunk installation integration with Panasonic IP-PBX
* Trunks, E1, FXS ,FXO ,H323 ,SIP
* Al-sife consulting installation 150 extensions (centralize scenario)
* Panasonic installation for 11 locations for Aramco contactors
* In Al-jubal ( Stc SIP each Site and different extensions location ( multisite scenario )
* General Directorate of Prisons ( 13 sites ) Panasonic IP-PBX and legacy system anlage and digital system
* For each site and preparing all the sites to work as multisite sites.

**Signal Est. Riyadh , KSA**

**Network DEPT / voice Eng** **May 2008-2010**

**Duties included: Saudi Arabia.Riyadh**

* Cisco call manager Express , V6 ,V7,V8,V9,V10
* Complete installation PUB,SUB
* Complete installation for multi scenario ( 1 Node , centralize, multisite )
* Cisco unity integration express
* One node installation 400 extensions
* (1 PUB , 1 SUB v7 , 1unity connection V7 ) with SIP Trunk STC Lines to management Telecommunication

government )

**EDUCATION AND TRAINING**

**- BSc IT American University of London Mar 2012**

**- Cisco Certification Network Associate (CCNA) released in 21/04/2008**

**- Cisco Certified Voice Professional (CCVP) released in 04/08/2009**

**- CCIE VOICE ID# 37909 released in 08/01/2013**

**- PMP certification preparation training program ( complete 35 contact hours as PMI )**

Personal information :

Name: Hassan Bargous

Age: 33

Marital Status: Single

Nationality: Syrian

Location: Saudi Arabia –Riyadh

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